

Kapek Ltd (trading as BotBlox)

4 Pavilion Court 600 Pavilion Drive Northampton Business Park Northampton NN4 7SL United Kingdom

Email info@botblox.io **Phone** (+44) (0) 7742 571 859 **Company Registration** 11637961

Kapek Ltd (BotBlox) Limited Warranty/

To Whom It May Concern:

Kapek Ltd, doing business as "BotBlox" (hereinafter referred to as "BotBlox"), hereby certifies as the original supplier and manufacturer of the products offered on https://botblox.io (hereinafter referred to as "the web store"), the following.

- 1. Coverage: BotBlox warrants that the product(s) will be free from defects in material and workmanship under normal use and service for a period of two (2) years from the date of shipment.
- 2. Exclusions: This warranty does not cover product(s) that have been:
 - Misused
 - Damaged due to improper use
 - Altered or modified in any way
 - Used in an environment that is outside the recommended operating conditions as specified in the product datasheet
- 3. Warranty Service: In the event that a defect is identified within the warranty period, BotBlox's sole obligation will be to repair or replace the product(s) at its discretion. The original purchaser must return the defective product(s) to BotBlox at their expense. Should the product(s) be deemed repairable or replaceable under this warranty, BotBlox will cover the cost of return shipping to the purchaser.
- 4. Limitation of Liability: BotBlox shall not be held liable for any direct, special, incidental, or consequential damages arising from any breach of this warranty. This includes, but is not limited to:
 - Loss of profits
 - Downtime
 - Loss of goodwill
 - Damage to or replacement of equipment and property
 - Costs related to recovering, reprogramming, or reproducing any program or data stored in or used with BotBlox products





5. No Guarantee of Repairability: BotBlox does not guarantee that the product(s) will be repairable under this warranty.

Claim Process: To initiate a warranty claim, please contact BotBlox's customer service department at info@botblox.org. Be prepared to provide the original proof of purchase, a detailed description of the issue, and the product(s) in question.

Authorized by: Josh Elijah

Kapek Ltd

CEO

22 August 2024

This certificate serves as an official record of the warranty provided by Kapek Ltd (BotBlox) for all products offered on the web store.

